

Request to delete loan account record from Credit Reference Agencies 刪除信貸資料表格

Note: Please complete the form in BLOCK LETTERS and all fields are mandatory. Please email the completed form to wecare@welab.bank. If you have any queries, please contact our Customer Service Hotline at: +852 3898 6988.
注意: 請用正楷填寫本申請表, 並填寫表格的所有欄位。請將已填妥的表格電郵至 wecare@welab.bank, 如有任何問題請致電客戶服務熱線 +852 3898 6988。

Customer information 客戶資料

Customer name (English):

客戶姓名 (英文):

Contact No.:

聯絡電話:

Email Address:

電郵地址:

Loan Account Information 貸款賬戶資料

Loan Account No.:

貸款戶口號碼:

Customer declaration and signature 客戶聲明及簽署

I hereby confirm, acknowledge, and agree to the following:

本人謹此確認、承認及同意如下:

I acknowledge that data erasure from the Credit Reference Agency database is permanent and cannot be restored.

本人明白有關賬戶的信貸資料將被永久刪除, 不能恢復。

I understand my account data will only be erased from the Credit Reference Agency database if the following criteria are fulfilled:

本人明白有關賬戶必須符合下列條件, 該賬戶的信貸資料方可被刪除:

1. My account(s) are fully settled without any outstanding amount.
有關賬戶已經全數清還所有結欠。
2. My account(s) has/have been fully settled within 5 years from the date I raised this request.
有關賬戶是由申請日起計 5 年內終止的賬戶。
3. My account(s) has/have never been default in repayment for a period in excess of 60 days within the past 5 years from the date of termination by full repayment.
有關賬戶於終止戶口前的 5 年內, 並沒有任何超過 60 天拖欠還款的紀錄。

I understand WeLab Bank Limited ("the bank") will investigate to confirm my account(s) has fulfilled above criteria and I will be notified. If the above criteria is fulfilled, the bank will submit the confirmation to the Credit Reference Agency. As this submission is conducted on a monthly basis, there may be a time lag between the submission of my request and the actual deletion in the Credit Reference Agency's record.

本人明白 WeLab Bank Limited 會就有關賬戶之資料進行審查以確定該賬戶符合上述條件。本人將會收到有關申請結果之通知。若有關賬戶符合上述條件, WeLab Bank Limited 會提交刪除信貸資料的申請致信貸資料庫, 唯 WeLab Bank Limited 只會每月遞交申請一次, 本人明白實際刪除資料與提交申請表的時間上可能有差異。

WeLab Bank Limited
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✉ : wecare@welab.bank



Authorized Signatory 獲授權簽署人	Date (DD/MM/YYYY): 日期 (日 / 月 / 年):
Case reference number (For internal use only)	